



2021-2022

Impact Report



A MESSAGE FROM OUR LEADERSHIP

In many respects, our fiscal year (July 1, 2021 to June 30, 2022) was our best year ever. We helped more people, were awarded two significant grants that enabled us to expand our reach, opened a new location, increased our community events as Covid dissipated, and grew our team to 25. Here, in more detail, are some of our highlights:

- We opened 14595 Philips Highway, also known as **JSHC South**, in October, giving us an accessible location to help the soaring population in southern Duval and northern St. Johns Counties.
- We received a grant of \$123,000 from the Jessie Ball duPont Fund to fund the purchase and buildout of a Mercedes Sprinter van that permits us to provide both audiology services and speech-language therapy out in the community. It is affectionately known as the **JSHC “Communication Station.”**
- **The Meninak Club of Jacksonville** selected us as their 2021 Annual Charity Project. The \$40,000 grant enabled us to establish the Meninak Pediatric Audiology Suite at our Davis Street clinic.
- Expanding on the non-contact accessible services initiated during the first wave of Covid, we provided **1,460 teletherapy appointments** and provided **1,197 curbside visits**.
- We served **3,558 patients** living in 106 Northeast Florida zip codes.
- **1,174 hearing aids** were distributed to patients, 907 of which were subsidized or free to patients, both representing increases over the previous year.
- **Bold City Best** recognized us as **Best Hearing Aid Center** for the third consecutive year. We were runner up for Best Local Nonprofit Organization.
- **Kevin Grant, Paul Hassan, and Frank Mangin** were elected to our Board of Directors, and **Charlene Jones and Shavone Steele** joined us as our first ever Board Service Fellows, matched with us by the Nonprofit Center of Northeast Florida.

We are filled with gratitude for our incredibly engaged Board, competent, compassionate staff, generous individual donors, and corporations, who supported us through our capital campaign, #GivingTuesday and our record breaking FinFest, foundations that invested in our services and infrastructure, United Way, and the City of Jacksonville. In addition to the Meninak Club and the Jessie Ball duPont Fund highlighted above, we wish to thank the Riverside Hospital Foundation, the Lucy B. Gooding Charitable Foundation Trust, Baptist Health, Florida Blue, Haskell, Brunette & Associates, and the Jaguars Foundation. We recognize there are many community organizations worthy of your support, and we appreciate all of our magnanimous donors!

Sincerely,

Michael Howland, JD, MA, CAE
President & CEO



Kirk Brennan
Immediate Past Chair

The Gift of Communication

Providing professional and compassionate care to all those with hearing, speech, and/or language disorders, regardless of their ability to pay.

Speech therapy is fun with our SLPs!



Patients can receive hearing aid repairs and supply refills at a curbside appointment.

Our mobile clinic helps us perform hearing screenings anywhere they are needed.



We proudly serve veterans in our community.



Our Audiologists serve the hearing needs of patients of all ages!



Teletherapy allows our patients to attend speech therapy from anywhere - even the car!

Every speech therapy graduation is a reason to celebrate!



Our SLPs provide speech therapy at preschools throughout the Jacksonville area.



Our first patient at JSHC South receives a hearing evaluation.

PATIENTS



3,558
PATIENTS SERVED



REPRESENTING
106
ZIP CODES ACROSS
NORTHEAST FLORIDA

WITH
73%
OF PATIENTS
RECEIVING
SUBSIDIZED CARE

SPEECH & HEARING



525
SPEECH
SCREENINGS

2,718
GRANT ENABLED
THERAPIES



RESULTING IN
100%
OF PARTICIPATING
CHILDREN MAKING GAINS

2,270
HEARING
SCREENINGS &
EVALUATIONS

1,174
HEARING
AIDS
DISTRIBUTED
TO PATIENTS

907
OF
WHICH
WERE
SUBSIDIZED

ACCESSIBLE CARE

OVER
700



VETERANS SERVED

1,197



CURBSIDE VISITS

1,460



TELE THERAPY APPOINTMENTS

OUT & ABOUT

28 LOCAL PRESCHOOLS



PROVIDING COMMUNICATION HEALTHCARE AT

8 LOCAL ELEMENTARY SCHOOLS



10 ADULT LIVING FACILITIES

FUTURE CLINICIANS

10 INTERNS AND EXTERNS MENTORED



REPRESENTING

5

UNIVERSITIES

● JACKSONVILLE UNIVERSITY



● UNIVERSITY OF NORTH FLORIDA



● UNIVERSITY OF FLORIDA



● UNIVERSITY OF ILLINOIS



● UNIVERSITY OF ST. AUGUSTINE FOR HEALTH SCIENCES



JSHC SOUTH OPENS IN FALL 2021

In the Fall of 2021, JSHC opened our first expansion location, Jacksonville Speech & Hearing Center South. This satellite clinic located at 14595 Philips Highway serves new and existing patients in southern Duval and northern St. Johns County. The clinic accommodates two full-time audiologists and one speech-language pathologist.

This longtime vision became a reality through the generosity of our major donors: Kirk Brennan; Dr. Amy Garrett & Dr. John Waidner; Myron & Amanda Pincomb; Dr. Linda & Mark Pittenger; Jim & Sandy O'Leary; Jeff Streif & Wendy Bopst-Streif; and Michael Howland.



Thank you to all those who donated to our capital campaign and added a leaf to the Giving Tree!

Joe Baker
Dot Bourgeois
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Michael Brown
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The Crawford Family
The Culver Family

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The Red Coats
Glenn S. Ross
Steve & Judy Sherman
John and Ann Sutton
Jim and Cindy White
Christine Whitney
The Woodall Family

MENINAK PEDIATRIC AUDIOLOGY SUITE

Jacksonville Speech & Hearing Center was honored to be the 2021 recipient of the Meninak Club of Jacksonville's Annual Charity Project. This \$40,000 grant established the Meninak Pediatric Audiology Suite at our Davis Street clinic.

The Meninak Pediatric Audiology Suite allows JSHC to treat pediatric patients who are in need of subsidized care or face long wait times elsewhere in the city. We deliver comprehensive evaluations and treatment services to improve the development and mental health outcomes for our pediatric patients. Due to the generosity of the Meninak Club of Jacksonville, JSHC is able to make a real difference in the lives of hard of hearing or deaf children in our area.

On April 19, 2022, we hosted members of the Meninak Club of Jacksonville at our Davis Street clinic so they could see the Meninak Pediatric Audiology Suite and learn about its features from one of our audiologists, Dr. Fenja Matson.



JSHC COMMUNICATION STATION

In March of 2022, Jacksonville Speech & Hearing Center launched our Mobile Clinic Initiative. The Mobile Clinic, known as the "Communication Station", allows JSHC to offer services to patients who are unable to access care in our clinics. Made possible by funding through a grant from the Jessie Ball duPont Fund, JSHC modified a 15-passenger sprinter van into a mobile speech and hearing center that allows clinicians to provide communication health services at preschools, assisted living facilities, and community health fairs.



TINY TALKERS PROGRAM



In partnership with the Kids Hope Alliance, the Tiny Talkers Program adopts a two-generational approach to addressing socioeconomic inequities related to speech-language disorders by providing free treatment to children with communication disorders that come from low-income backgrounds, as well as educational workshops and materials to their caregivers. In the last fiscal year, the Tiny Talkers Program provided 186 evaluations, 426 screenings, and 2,191 therapy appointments.

AUDIOLOGY SERVICES PROGRAM



As the proud recipient of a Public Service Grant awarded by the City of Jacksonville, the Audiology Services Program affords uninsured, underinsured and low-income adults living in Duval County the opportunity to receive high quality, digitally programmable hearing aids at no cost. In the last fiscal year, the Audiology Services Program fitted 106 patients with hearing aids at no cost to them.

THANK YOU TO OUR 1010 SOCIETY DONORS!

2021

Dylan & Brittany Noel Barber
Kirk Brennan
Anne Brittle
Daniel & Betsy Brunette
Matt & Karen Carlucci
Cascone Family Foundation
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Gretchen Swinson
John Trevathan

Drs. John Waidner & Amy Garrett
Eric & Mary Mychael Waln
Jim & Cindy White
Bob & Mary Whitkop
Scott & Katherine Wohlers

2022 (JAN-JUNE)

Melissa Baker
Bettina Brennan Boone
Kirk Brennan
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Jacksonville Speech & Hearing Center
40 E. Adams Street, Suite LL20
Jacksonville, FL 32202



**THANK YOU
FOR VOTING!**

**JSHC IS A TOP 3 FINALIST FOR
BEST HEARING AID/HEARING
SPECIALIST AND
BEST NON-PROFIT/CHARITY
ORGANIZATION IN THE 2022
BOLD CITY BEST AWARDS.**

**STAY TUNED FOR THE
FINAL RESULTS!**



**fun
at
finfest**

**JOIN IN ON THE FUN NEXT YEAR!
SATURDAY MAY 13, 2023**